

CLAYSTONE CLINICAL ASSOCIATES
ORGANIZATIONAL PHILOSOPHY ON
BEHAVIORAL SUPPORT AND MANAGEMENT

Claystone Clinical Associates (CCA) and its governing body and management embrace a philosophy that promotes the safety of its service recipients and both clinical and administrative staff. CCA has established practice standards which prohibit the use of restrictive behavior management and endorses a clinical philosophy of least restrictive treatment intervention. The organization's philosophy is integrated into its service programs and supported by the Governing Authority, CEO, Executive Team, Community Advisory Board, and all clinicians and personnel associates with CCA.

Policy:

CCA prohibits the use of restrictive behavior management interventions to service recipients. This prohibition includes, but is not limited to, chemical restraint, inappropriate behavioral management interventions, or restrictive behavioral management in response to any damage done to the facility or harassing behavior. Under no circumstances are CCA personnel or staff to engage physically with an escalated client or family member outside of life threatening defensive measures. In the event that a minor child has been in an assessed danger situation requiring physical safety measures to be employed (i.e. running out of the building into the street), a protocol is established to notify the parent or guardian and the incident is reviewed by the Executive Team.

Procedure:

Clinical staff is responsible, through their educational background, to recognize behaviors that might cause harm to clients or staff of Claystone Clinical Associates, PLC (CCA). All clinicians are trained in graduate school to work within the capacity of their professional role as well as know how to recognize behaviors that may lead to a crisis and to intervene appropriately with clients to de-escalate situations.

All staff is able to recognize out of control behaviors, psychosocial issues, medical conditions and other contributing factors that may lead to a crisis. If any of these behaviors are identified, employees are trained to notify the treating clinician, any clinician and/or 911 to handle the crisis. The role of the employee is to observe and report. At no time is physical restraint to be utilized.

CCA is a voluntary out patient setting and clients who wish to not be on the premises are allowed to leave. If a client becomes hostile to anyone in the building, staff is trained to stay calm and request appropriate help. The clinical area is accessible to clients only with the escort of the clinician. If an incident develops in the waiting area, clients are not allowed back into the clinical area and appropriate help is called in to assist in de-escalating the situation.